

23rd June 2009

To whom it may concern

REF: Ms JOYCE KONG, Real Estate Agent

No. 9, Rhonda Avenue, Willetton WA 6155, Australia

I would like to pen in writing of our full satisfaction on the performance of Ms Joyce Kong as our sales agent for our above property. We know Joyce to be diligent, hardworking, of great integrity, professionalism and one who knows the market well and given good advice to us. She went the 'second mile' to represent our best interest and has done her utmost best to deliver her professional services.

Joyce is different from many others in that we have personally witnessed her untiring efforts to market the property with her own initiatives and personally distributing flyers within the neighbourhood and school community to solicit good response from prospective buyers. She has made herself available for site inspections beyond her normal routines and has presented our house very well during the inspections and negotiations with prospective buyers.

Despite having had several offers that fell through due to financing issues by earlier buyers, it had never dampened her spirit and efforts to market and work towards getting the best value for our property. The offers received even to the final sale are worthy of testimony to the good marketing, negotiation and closure of deals by Joyce - with all the offers far above what other agents were prepared to commit during our earlier search for an agent. The final sale price for our property is a testimony of her success, performance, good marketing and professionalism.

We would not hesitate to recommend Joyce as a trusted agent to any potential clients based on our confidence and experience of her service with us on our above property.

Yours faithfully

Swee Kee ANG and Cindy LOW. Mobile: 0413 999 506. Tel: 03-8786 8719

No. 26, Lakeside Drive, Berwick, VIC 3806.